Micro Focus

In 2019, Micro Focus International plc, a British multinational software and IT consultancy, identified that its users need access to complete and most up-to-date information for their business entities and decided to enrich their MDM with D&B Data. MFI wanted to build a custom UI for their MDM solution and reached out to Globalsoft to help implement D&B Direct Data Enrichment for Informatica MDM 10.3.

> *"QuickStart from Globalsoft is an excellent way to implement D&B Data Enrichment for Informatica MDM. Globalsoft was able to seamlessly deliver a solution that met our specific requirements, and provided access to a standardized and up-to-date view of all the information stored across our organization."*
>
> -   Director, Master Data Management

Objectives

After leveraging D&B Data Enrichment, Micro Focus reached out to Globalsoft to implement a custom solution that connects with the data model within Micro Focus' MDM system in order to accommodate for the following objectives:

- A custom user interface where a user is able to create a party which is then sent to the Data Steward for manual approval before it is accepted in the MDM.
- A provision for notifications to be generated to let the user know for existing DUNS record
- Data Stewards to be able to edit the party after claiming the record. (Duns Override)
- Users to request and receive enriched party data in multiple languages, Latin & Non-Latin.

Use Case

MFI partnered with Globalsoft to implement D&B Data Enrichment and build a **Custom UI** and **Match Candidate Widget** for their MDM solution. Globalsoft delivered this solution via their *D&B Direct QuickStart* package for **quick** and **cost-effective** implementation.

Packaged Software Components:

- **E360 Customer Connector** – a plug-in to Informatica MDM providing real-time access to D&B Direct API
- **D&B Direct Monitor** – stand-alone application providing DUNS registration and retrieval and processing of change notices issued by D&B with updated information about partners

Custom Requirements Delivered:

- **Verification for the DUNS exits (or not)** - A notification is generated to let the user know for existing DUNS record. UI and Match candidate widget was customized to meet project requirements.
- **Enriching a Non-Latin Party and Address** - MFI users create and receive information in different languages. The adapter is able to auto detect the language in which information is requested, and provides results in either/or both Latin and Non-Latin language.
- **Validation for new records by data stewards (DUNS Override)**: The data steward has the capability to manually accept a DUNS for an account and decide the most accurate information to be imported based on the confidence code of the Match Candidates.
    - New DUNS to Override existing DUNS
    - Override the existing DUNS with the different Party
    - Re-import the same DUNS with same Party

Results

Globalsoft was able to develop and implement a Custom Data Enrichment solution which enabled Micro Focus to have more control over the entity related information that is imported from D&B and stored in their MDM database.

Company Profile

MICRO FOCUS

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www.microfocus.com

Sector: **Information Technology**
Full Time Employees: **12,000**

System Details

- MDM 10.3
- ETL - PowerCenter
- Hosted – No
- UI – E360
- DB - Oracle

About Globalsoft

Globalsoft, Inc. delivers cutting-edge technology products and consulting services to users of MDM software. We have the industry's deepest expertise in Informatica MDM and Reltio Cloud, based on years of outstanding client service and a proven track record of successfully helping software vendors across a wide range of industry segments meet their customer's needs.

Globalsoft is unique in its ability to deliver exceptional value to both solution-owners and solution-providers. Our experience working with clients to solve their challenges provides us with customer insight when working with vendors and their products. And our intimate knowledge of a vendor's technology allows us to assist clients with greater breadth and depth.

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