

Professional Services for Reltio Cloud

Professional Services for Reltio Cloud guide and enable users throughout the full lifecycle of their MDM journey, assisting from Inception to Operations, to ensure a successful Reltio experience

Consulting & Project Services

Globalsoft has been deploying, supporting, and managing MDM solutions for over 10 years, and leveraged this experience when it became an early partner of Reltio shortly after the company was founded. Reltio has relied on this close relationship to deliver many of their projects over the past few years.

Support & Maintenance

More recently Globalsoft has been leading Reltio Cloud projects, particularly those that have transitioned from Informatica MDM to Reltio Cloud. Globalsoft's extensive experience with Informatica MDM make it an excellent choice when moving to Reltio Cloud.

Data Stewardship

Connectors

About Professional Services for Reltio Cloud

Globalsoft has built out an extensive portfolio of services and products for Reltio Cloud, and continues to invest with the Reltio platform:

Consulting Services for analysis and design of MDM solutions, checkpoint reviews, and health checks

Project Deployment services for configuration of Reltio Cloud and development of data load and extract

Production Support to manage the operations of Reltio Cloud, and keep it performing at optimal levels

Maintenance Services to identify and fix bugs, carry out enhancements, perform health checks and performance tuning, and generally respond to requests for change.

Connectors to provide real-time integration between Reltio Cloud and other applications and services.

Portfolio of Professional Services for Reltio Cloud

Globalsoft has been delivering Professional Services for MDM for over 10 years and has established itself as a premier service provider in this domain. The Reltio Practice at Globalsoft provides the following services:

Consulting

Globalsoft helps clients with the challenges of adopting MDM, either dealing with the initial project, or extending their MDM solutions to deliver new benefits. Our consultants gather requirements, undertake source data analysis, design data governance processes, and architect appropriate MDM solutions to meet the unique and specific needs of our clients. Globalsoft consultants are well versed with Reltio Cloud so that all solutions are designed and deployed in the best possible manner.

Project Deployment

Globalsoft has extensive experience implementing Reltio Cloud, both for client as their initial MDM solution, as well as for clients migrating from Informatica MDM. Reltio Cloud projects include the following high-level activities:

- Define and configure the data model
- Configuration of data load/data extract processes
- Create Cleanse and Match rules
- UI Configuration
- Documentation and training

Production Support

As a cloud-based solution, the production support requirements are reduced as compared to an on-premises solution. But there are still activities required to support ongoing operations. Globalsoft offers cost-effective Production Support services, both as a Managed Service as well as Dedicated Resource options.

Maintenance

Most deployments of Reltio Cloud require ongoing maintenance, small development activities to keep the solution functioning as intended. Globalsoft can help with maintenance, either engaged for small short-term projects, or via a longer-term managed service designed specifically for maintenance.

Connectors

Globalsoft has a long history of building adapters and connectors, providing easy-to-use integration with a

variety of applications. Globalsoft has developed connectors for the Reltio Cloud platform and is available to develop custom connectors for clients.

Why Globalsoft

With many well-known vendors of MDM services to choose from, why would you choose Globalsoft? In a nutshell; experience, skills, and value:

Experience

Globalsoft consultants have been delivering MDM solutions on Reltio and Siperian/Informatica technology for over 10 years, working with early customer deployments and pioneering many of the deployment methodologies used today. Our extensive experience deploying customer solutions is complemented by our close relationship with Reltio, where we assist with support, engineering services, and project delivery.

Skills

Globalsoft consultants are experts in all aspects of the Reltio Cloud technology stack. Not only are we proficient in deploying advanced, complex MDM solutions but we are a close partner of Reltio, supporting many of their customers in the use and deployment of Reltio Cloud.

Value

Globalsoft has chosen to specialize in specific technology domains, focusing exceptional skills and knowledge in a cost-effective package. Overheads are kept low and we rely on a sales model that leverages the reputation we establish with our clients.

About Globalsoft

Globalsoft is an MDM-focused global software consultancy with over twenty years of experience helping customers and vendors solve challenges with Data Management and Integration.

For customers of Informatica MDM, Globalsoft has developed products and solutions to maximize the return from MDM, and its extensive experience makes Globalsoft a preferred provider of MDM services.

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