Technical Services for Informatica MDM

Technical Services for MDM support users throughout the full lifecycle of their MDM journey, assisting from Inception to Operations, to ensure a successful MDM experience

Expert Advice & Guidance

Experienced Implementation

Production Support

Upgrades & Migration

Whether you have already made the move to master your data, or have it on your roadmap, Globalsoft is available to ensure a successful experience with your Master Data Management pursuits.
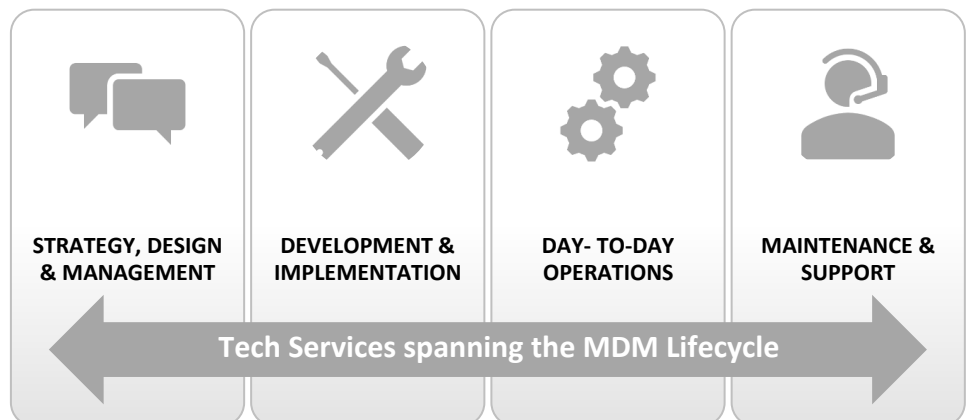
Globalsoft has focused on Master Data Management since 2006, delivering solutions to organizations across most industry sectors and company size, and assisting with services that span the MDM Lifecycle. Informatica MDM has become the primary focus of Globalsoft, with services and solutions developed to meet the specific needs of customers and users of Informatica MDM Multi Domain Edition, and the Business 360 applications built on the MDE platform.

Your MDM solution will progress through defined stages during its life that will require discrete skills and focus. Globalsoft has been delivering services and solutions designed to meet those needs.

| STRATEGY, DESIGN & MANAGEMENT | DEVELOPMENT & IMPLEMENTATION | DAY- TO-DAY OPERATIONS | MAINTENANCE & SUPPORT |

Tech Services spanning the MDM Lifecycle

Technical Services for Informatica MDM

Globalsoft provides a full range of services to assist clients with the deployment and operations of Informatica MDM technology*:*

- Expert advice and design to guide your MDM program
- Experienced development and configuration to implement your MDM designs
- Execution of day-to-day operations
- Periodic health checks, tuning, and updates

CONSULTING
Analysis and Design of MDM solutions by the Experts

Globalsoft helps clients with the challenges of adopting MDM, either dealing with the initial project, or extending the MDM solutions to deliver new benefits. We Help businesses learn and understand specific new technology domains, related challenges and design optimum solutions.

- Strategy development & Technology Assessment
- Requirements gathering & Solution Architecture Design
- Data modelling

IMPLEMENTATION
Expert Installation & Configuration of MDM solutions

Globalsoft has extensive experience deploying Informatica MDM, initially gained while working with Siperian and continued with Informatica. Projects typically include:

- **Installation of MDM** environments (MDM, IDQ, ETL/PowerCenter)
- **Configuration of MDM Hub** or IDD
- **Real-time development** using SIF/web services
- Third-Party **Data Enrichment**

OPERATIONS
Services to manage your MDM solutions

Delivered from Globalsoft's India Development Center in Bangalore, Globalsoft is able to provide cost-effective support operations with access to on-shore MDM experts as needed.

- **Management and Production Support** - Expert high-quality support for implemented MDM solutions
- **Data Stewardship** - Service designed to work with existing Data Governance policies and stewardship processes and tools

MAINTENANCE
Enhancement of solutions Maintenance

Globalsoft provides maintenance services, as needed, assuring maximum uptime and efficient operation:

- **Upgrades & Migration** - Upgrade your MDM software or Migrate to most current version with minimal disruption and downtime
- **Health Checks** - Provides insight into the current health of your MDM environment
- **Performance & Match Tuning** - A holistic review of your MDM system & current match rules with a view to identify sub-optimal performance and provide recommendations for improvement

Products and Solutions

Globalsoft has drawn upon its experience working with MDM customers to develop packaged Data Enrichment solutions and pre-built software components that complement the *Informatica* MDM software stack. Contact Globalsoft for more information about these Products and Solutions, or visit ***www.globalss.com***.

About Globalsoft

Globalsoft is an MDM-focused global software consultancy with over twenty years of experience helping customers and vendors solve challenges with Data Management and Integration. For customers of Informatica MDM, Globalsoft has developed products and solutions to maximize the return from MDM, and its extensive experience makes Globalsoft a preferred provider of MDM services.

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