

# MDM Upgrade & Migration Services

*Upgrade services from Globalsoft follow the upgrade methodology defined by Informatica, combined with rigorous testing performed at our labs and best practices honed from years of experience carrying out upgrades for our client*

**Upgraded MDM Hub Installed in New Environment**

Master Data Management (MDM) solutions deliver trusted data that businesses use to make strategic and operational decisions and integrate into core business processes.

**Removal of Obsolete Objects**

Globalsoft has been an early provider of MDM services, helping organizations make informed business decisions with reliable information. By eliminating data discrepancies across disparate sources, and integrating core business entity data into business process, businesses are able to rely on their operational and analytical system for accurate information.

**Data Migrated from Current Version to New Version**

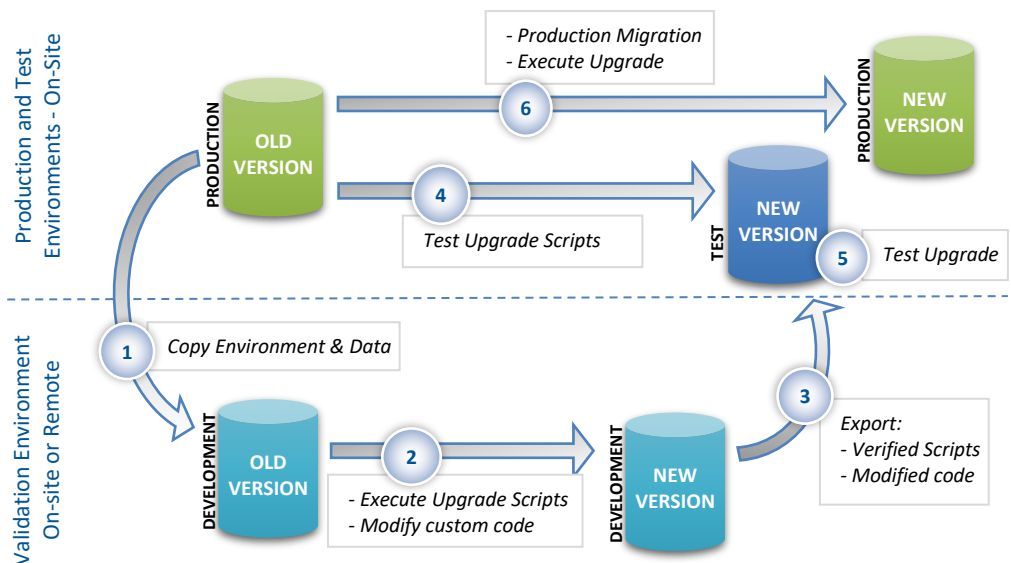
## Informatica MDM Upgrade & Migration Services

Over time Informatica evolves the functionality of the Informatica MDM product suite, and older versions reach the end of their support life. At some point, Informatica customers will be faced with upgrading their software to a new version.

**Fully Tested to Verify Success**

Installing a new, updated version of the MDM software is fairly straightforward, but migrating existing data relationships, match rules, and the mapping to source data is more complex and requires considerable expertise and effort.

Globalsoft's Informatica MDM Upgrade & Migration services provides customers with a fast, reliable, and cost-effective means of deploying a new version of the Informatica MDM suite, including migration of data from the existing production environment.



## Informatica MDM Upgrade & Migration Services

Globalsoft's Upgrade & Migration Services for Informatica MDM are delivered in 3 phases:

PLANNING	PREPARATION	DEPLOYMENT
<ul style="list-style-type: none"> <li>Requirements Gathering                             <ul style="list-style-type: none"> <li>Current Configurations</li> <li>Access/Permissions</li> <li>Removal of Source Systems</li> <li>Capacity Planning</li> </ul> </li> <li>Perform Baseline Record Count</li> <li>Gap analysis                             <ul style="list-style-type: none"> <li>Identify Custom Code that needs modification</li> <li>Highlight availability of new functionality in new version</li> </ul> </li> <li>Export                             <ul style="list-style-type: none"> <li>Current ORS</li> <li>Current Data</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Modify / Tune Match Rules</li> <li>Adjust Configuration for New Environment</li> <li>Test Migration Scripts/Convert Schema</li> <li>Adjust Scripts</li> <li>Perform Test Migration</li> <li>Reconcile Record Count                             <ul style="list-style-type: none"> <li>Investigate Deltas</li> </ul> </li> <li>Test Migration Scripts</li> </ul>	<ul style="list-style-type: none"> <li>Set up new Environments;                             <ul style="list-style-type: none"> <li>Test, UAT, Production</li> </ul> </li> <li>Install new version of Informatica MDM</li> <li>Recreate custom code, if applicable</li> <li>Run Scripts to Migrate Data from current version to new version of Informatica MDM</li> <li>Reconcile Record counts                             <ul style="list-style-type: none"> <li>Investigate Deltas</li> </ul> </li> <li>Test Upgrade and Migration</li> <li>Replicate in Production</li> </ul>

### Additional Options:

<p><b>Data assurance</b></p> <p>Undertaking testing to prove validity of underlying data and data relationships</p>	<p><b>Removal of Obsolete Data</b></p> <p>Removal of data associated with obsolete objects that have been removed</p>	<p><b>Functional Upgrades</b></p> <p>Extending the configuration of the Informatica MDM Hub to utilize enhanced functionality provided by the new version of Informatica MDM</p>
<p><b>Reduced Down-Time Upgrade</b></p> <p>Minimize disruption to business operations by reducing production systems down time during data migration.</p>	<p><b>Performance Tuning</b></p> <p>Undertake testing of system performance to identify areas for improvement, and implement performance tuning techniques</p>	<p><b>Data Stewardship</b></p> <p>Provision of skilled resources to carry out short or long-term data stewardship. Typically, useful following an upgrade.</p>

## Why Globalsoft

With many well-known vendors of MDM services to choose from, why would you choose Globalsoft? In a nut-shell: experience, skills, and value:

### **Experience**

A qualitative assessment of performance is important to planning for Globalsoft consultants have been delivering MDM solutions on Informatica MDM technology for over 5 years, working with early customer deployments and pioneering many of the deployment methodologies used today. Our extensive experience deploying customer solutions is complemented by our close relationship with Informatica, where we assist with training, engineering services, and project delivery.

### **Skills**

Globalsoft consultants are experts in all components and modules of the Informatica MDM technology stack. Not only are we proficient in deploying advanced, complex MDM solutions but we are the primary training partner of Informatica, preparing many of Informatica's customers and solution delivery partners in the use and deployment of Informatica technology.

### **Value**

Globalsoft has chosen to specialize in specific technology domains in order to bring exceptional skills and knowledge in a cost-effective package. Overheads are kept low and we rely on a sales model that leverages the reputation we establish with our clients. By combining highly skilled and experienced staff with a value-focused operational model, Globalsoft is able to consistently deliver complex MDM solutions within the tight budgets of the current economic climate.

## About Globalsoft

Globalsoft is an MDM-focused global software consultancy with over twenty years of experience helping customers and vendors solve challenges with Data Management and Integration. For customers of Informatica MDM, Globalsoft has developed products and solutions to maximize the return from MDM, and its extensive experience makes Globalsoft a preferred provider of MDM services.

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